Logging in to Alumni Portal

Welcome to the Alumni Portal! By logging into the portal, you will be able to:

- Search for other alumni using the desktop version of the online directory (click here to learn about the mobile version).
- Update your contact information
- Request unofficial transcripts
- Manage your legacy email forward settings
- Request a lifetime mypomona.edu email address

1. You may access the portal at my.pomona.edu
   a. Click on the Login button towards the top right hand side of the screen.

2. When you are brought to the CUC log in screen:
   a. First, select Pomona College from the drop down.
   b. Then, enter your user name and password. Your college choice will be remembered, so you will not have to select Pomona College next time.
Note: If you experience trouble logging in, or receiving a common message such as:

![The credentials you provided cannot be determined to be authentic.]

Then it appears as though your username or password is incorrect. At which point, please contact the ITS Service Desk to help assist you in resetting your password. They will also be available to help walk you through enrolling in the self-service password recovery tool “MyPassword” if you’re not already enrolled. Once you’ve enrolled in MyPassword, you will be able to change your password on your own.

**ITS Service Desk Contact Information:**

Phone: (909) 621-8061  
or complete the ITS Service Desk Contact Form located at [http://its.pomona.edu/contact/servicedesk-contact-form/](http://its.pomona.edu/contact/servicedesk-contact-form/)

3. Once your information has been successfully verified, you will have access to the portal.

For additional assistance or assistance relating to Alumni services, you may also contact the Office of Alumni and Parent Engagement at the following:

**Main Office:** (909) 621-8110; or Toll Free: 1-888-SAGEHEN  
**Annual Fund/Giving Information:** 1-888-736-9425  
Fax: (909) 621-8535  
E-mail: alumni@pomona.edu